

## ***MEDIA RELEASE***

*For Immediate Use*

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### **RECOGNITION FOR ROCKINGHAM MATERNITY AND FAMILY PRACTICE**

Rockingham Maternity and Family Practice has achieved accreditation through GPA ACCREDITATION PLUS (GPA), which is recognition of the practice's superior patient care and quality systems.

Rockingham Maternity and Family Practice recently successfully completed the accreditation process, which included an on-site visit by two GPA surveyors. The surveyors spent time at the practice, reviewing its systems and procedures, and interviewing GPs and staff.

'We are delighted by the achievement' said Practice Manager Nicole Crosby. 'Accreditation is formal recognition of how well we provide general practice services to our patients'.

To achieve the status of accreditation, general practices must meet a set of standards developed by the Royal Australian College of General Practitioners (RACGP). There are 15 Standards practices must meet in order to become accredited. These cover a range of operational areas including quality of service and facilities, communication, patient care, record keeping, infection control, health promotion and dedication to continuous improvement.

'Accreditation of a general practice indicates that the practice is achieving a high standard of patient care in its day to day operations', said Michelle Hooper, the Operations Manager of GPA. 'For a practice to undergo its first round of accreditation can be daunting, however it reflects the accomplishment of all involved. Patients can choose this practice, knowing that it has met or exceeded the standard of care benchmarked by the Royal Australian College of General Practitioners'.

Accreditation is a three year cycle and, while accredited with GPA, the practice should display its certificate of accreditation and the GPA logo to publicise its achievement to its patients and the community.

For further information contact Rockingham Maternity and Family Practice on 08 9592 2775.